

## **Confidentiality statement**

We use personal data for operational purposes.

### **Data for the performance of our contractual obligations**

We process the personal data we need to fulfill our contractual obligations, such as name, address, e-mail address, products ordered, invoicing and payment data. The collection of this data is necessary for the conclusion of the contract.

The data will be deleted after the expiry of the guarantee periods and the legal storage periods. Data related to a user account will in any case be kept for the duration of the account management.

The legal basis for the processing of this data is Art. 6, para. 1S 1b) DSGVO in Germany, as this data is necessary for us to fulfill our contractual obligations towards you.

### **Email Contact**

If you contact us (for example via the contact form or by e-mail), we will use your data to process your request and in case of additional questions.

If the data processing is used to carry out pre-contractual measures, which take place at your request, or, if you are already a customer, to carry out the contract, the legal basis for this data processing is Art. 6 Para. 1S 1b DSGVO in Germany.

We only process other personal data with your consent (Art. 6 Para. 1S 1a of the DSGVO in Germany) or if we have a legitimate interest in processing your data (Art. 6 Para. 1S 1f of the DSGVO in Germany). A legitimate interest lies, for example, in replying to your e-mail.

In principle, we only use your personal data within our company.

If and to the extent that we involve third parties in the performance of contracts (e. g. logistics service providers), these third parties receive personal data only to the extent that the transmission is necessary for the corresponding service.

### **User account**

You can create a user account on our website. If you wish, we need the personal data requested during the connection. When you log in later, only your email or username and password will be required.

For the new registration, we collect basic data (e. g. name, address), communication (e. g. e-mail address) and payment data (bank details) as well as access data (user name and password).

In order to ensure your registration and prevent unauthorized registrations by third parties, you will receive an activation link by email after your registration to activate your account. Only after successful registration will the data you have provided us be permanently stored in our system.

Once you have created a user account, you can have it deleted by us at any time without incurring any charges other than transmission charges at the basic rates. A text message to the mentioned

contact data (e. g. e-mail, fax, and letter) is sufficient for this. We will then delete your stored personal data, unless we need to store it for order processing or due to legal storage obligations.

The legal basis for the processing of this data is your consent in accordance with Art. 6, para. 1S 1a, DSGVO in Germany.

We use session cookies to optimize our website. A session cookie is a small text file sent by the respective servers when you visit a website and temporarily stored on your hard drive. This file itself contains a session ID with which various requests from your browser can be assigned to the common session. This allows your computer to be recognized when you return to our website. These cookies are deleted when you close your browser. They are used, for example, to allow you to use the shopping cart function on several pages.

You can set your browser to notify you in advance when cookies are set and to decide, in certain individual cases, whether you exclude the acceptance of cookies in certain cases or in general, or whether cookies are completely prohibited. This may limit the functionality of the website.

### **Data Security**

We make every effort to ensure the security of your data in accordance with data protection laws and technical possibilities in force. To secure your data, we maintain technical and organisational security measures that we constantly adapt to the state of the art.

In addition, we do not guarantee the availability of our services at certain times; disruptions, interruptions or failures cannot be excluded. The servers we use are regularly and carefully backed up.

All information such as photos and other contents of the website may only be transmitted with our consent.